eIRB uses pop-up windows to present users with information, as well as to ask questions and confirm actions. <u>In order for the system to function properly, pop-up blocker should always be disabled when using the eIRB site.</u> This action may need to be taken more than once, especially on University computers which receive automatic updates from ITS that may reset functions. **NOTE: eIRB will no longer (as of May 2018) allow ANY system activity until pop-up blocker has been disabled.** **Use the steps below to disable pop-up blocker and access the system.**
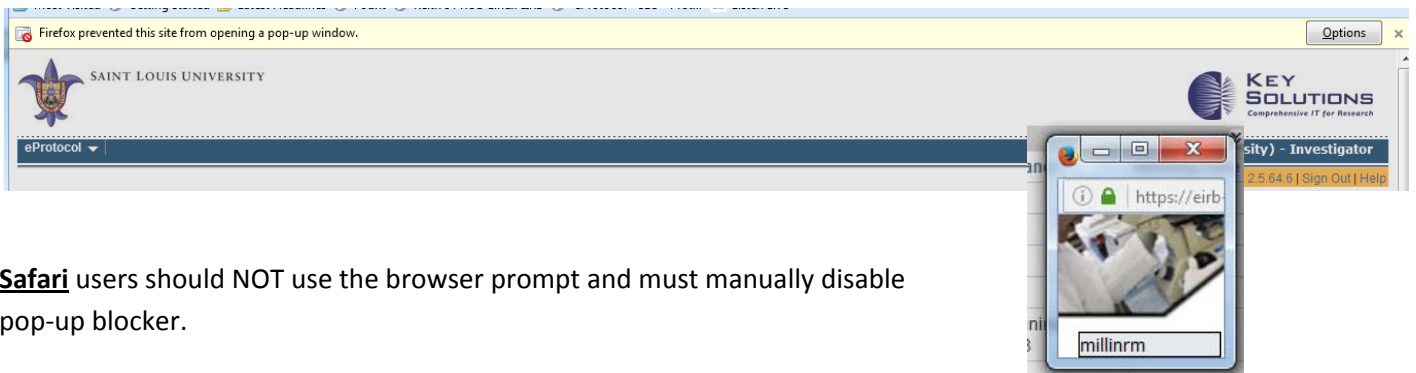
If pop-up blocker is turned on, users will receive a warning message (pictured here).

1. **Click 'Quit' on the warning message**

2. **Disable pop-up blocker manually**

3. **Log in again**

> **Warning**
>
> Your web browser must allow popups from this web site.
>
> Quit

Google Chrome and **Firefox** users can also use the browser bar prompt to allow pop-ups. After using the prompt, (1) click 'Quit' on the warning message and (2) log in again.

> **NOTE**: Using the browser bar prompt on Firefox will produce a tiny window that may be confusing. If using the browser bar prompt on Firefox- (1) close the tiny window, (2) click 'Quit' on the warning message, and (3) log in again.

Firefox prevented this site from opening a pop-up window.   Options   x

SAINT LOUIS UNIVERSITY   KEY SOLUTIONS
Comprehensive IT for Research

eProtocol ▾   sity) - Investigator
                    2.5.64.6 | Sign Out | Help
https://eirb-

millinrm

Safari users should NOT use the browser prompt and must manually disable pop-up blocker.

Click the buttons below for disabling instructions:

Mozilla Firefox	Google Chrome	Apple Safari
45.2.0	66.0.3	Newer versions
10.0.3 or above	54.0.2 or above	10.7 or above
Older versions	From prompt	Older versions
From prompt		

Mozilla Firefox, newer versions (45.2.0)

1-Tools > 2-Options > 3-Content tab > 4-Block pop-up windows (uncheck)

1

File Edit View History Bookmarks Tools Help

eProtocol - SLU - Protocol Man... ✕

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Most Visited Getting Started

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Downloads   Ctrl+J
Add-ons   Ctrl+Shift+A
Sign In To Sync...

Web Developer   ▶   th's PROD Lin
Page Info

2

Options

eIRB - Powered by eP

Welcome to the Saint Louis U

eProtocol - SLU - Protocol Man... ✕   ⚙ Options   ✕   +

Firefox about:preferences#content

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▣ General

🔍 Search

📄 Content

🚀 Applications

∞ Privacy

🔒 Security

🔄 Sync

🔥 Advanced

Content

3

DRM content

☑ Play DRM content

Notifications

Choose which sites are allowed to send you notifications   Learn more

☐ Do not disturb me

No notification will be shown until you restart Firefox

Pop-ups   **4**

☐ Block pop-up windows

> **Under the content tab you can also manually type a web address to allow pop-ups.**

> **Note that the Firefox menu bar (where you find "Tools") may be hiding. (1) Right click at the top of the browser window and (2) check 'Menu Bar' to display the menu and find 'Tools'.**

eProtocol - SLU - Protocol Man... ✕   +   Right click here **1**

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Reload All Tabs
Bookmark All Tabs...
Undo Close Tab   **2**

Menu Bar

✓ Bookmarks Toolbar

Customize...

File Edit View History Bookmarks Tools Help

eProtocol - SLU - Protocol Man... ✕   +

https://eirb.slu.edu

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Mozilla Firefox, newer versions (10.0.3 or above, 38.1.1)

1-Tools > 2-Options > 3-Content tab > 4-Block pop-up windows (uncheck)

1

eProtocol - SLU - Protocol Management System - Mozilla Firefox

File   Edit   View   History   Bookmarks   **Tools**   Help

eProtocol - SLU - Protocol Managem

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SAINT LOUIS UNIVE

Downloads	Ctrl+J
Add-ons	Ctrl+Shift+A
Set Up Sync...	
Web Developer	▶
Page Info	
Start Private Browsing	Ctrl+Shift+P
Clear Recent History...	Ctrl+Shift+Del
Options	←

2

eIRB - Powered by **ePROTOCOL**

Welcome to the Saint Louis University eIR

Options

General   Tabs   **Content**   Applications   Privacy   Security   Sync   Advanced

3

☑ Block pop-up windows ←   **4**   Exceptions...

☑ Load images automatically   Exceptions...

☑ Enable JavaScript   Advanced...

Fonts & Colors

Default font: Times New Roman ▼   Size: 16 ▼   Advanced...

Colors...

Languages

Choose your preferred language for displaying pages   Choose...

OK   Cancel   Help

Note that the Firefox menu bar (where you find "Tools") may be hiding. Right click at the top of the browser window and check 'Menu Bar' to display the menu and find 'Tools'. See pictures on previous page for more info.

Mozilla Firefox, older versions

1-Tools > 2-Options > 3-Content tab > 4-Block pop-up windows (uncheck)

1

eProtocol - SLU - Protocol Management System - Mozilla Firefox

File   Edit   View   History   Bookmarks   Tools   He

Most Visited   Getting Started

eProtocol - SLU - Protocol Manage

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Web Search	Ctrl+K
Downloads	Ctrl+J
Add-ons	
Error Console	Ctrl+Shift+J
Page Info	
Start Private Browsing	Ctrl+Shift+P
Clear Recent History...	Ctrl+Shift+Del
Options...	

2

3

Options

General   Tabs   **Content**   Application

4

☑ Block pop-up windows

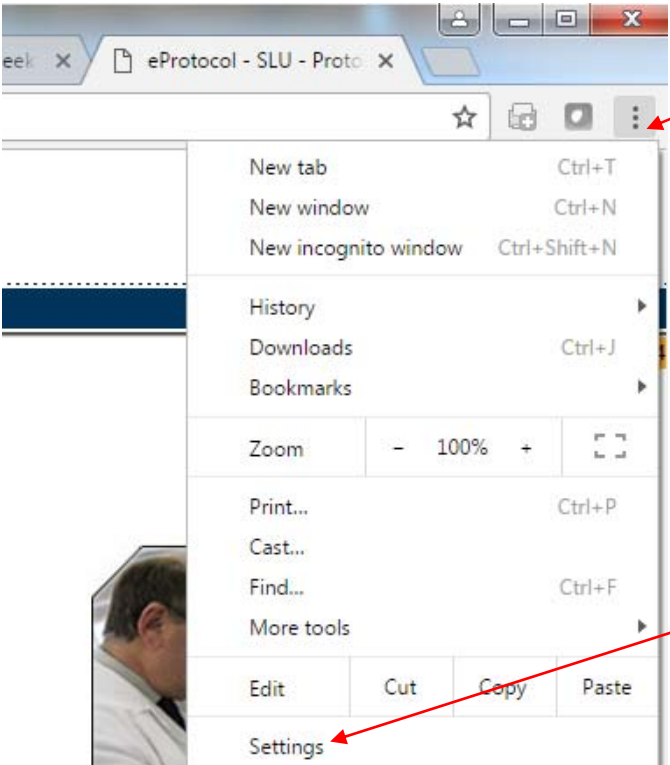☑ Load images automatically

☑ Enable JavaScript

Mozilla Firefox from screen prompt

1-Browser bar prompt "Options" > 2-Select "Always allow all pop-ups for eirb.slu.edu" > 3-Find mini window (might be hiding) and close using red X > 4-Click "Quit" on the warning message > 5-Log in again
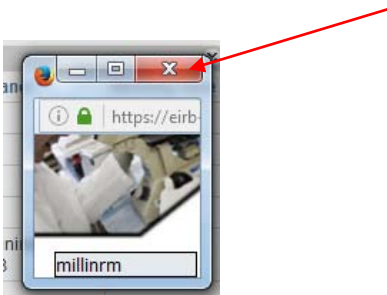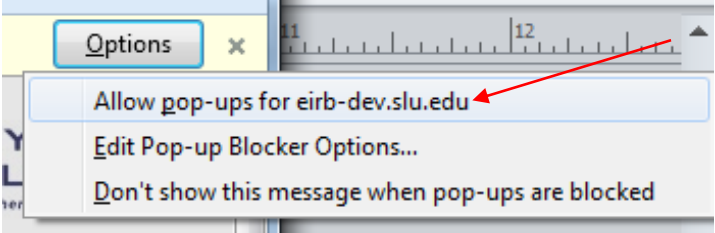
Google Chrome newer versions (66.0.3)

1-More Menu > 2-Settings > 3-Advanced > 4-Privacy and security > 5-Content Settings > 6-Click "Popups" > 7-Slide button from "blocked" to "allowed" OR use "ADD" to manually add web address to "Allow" list.
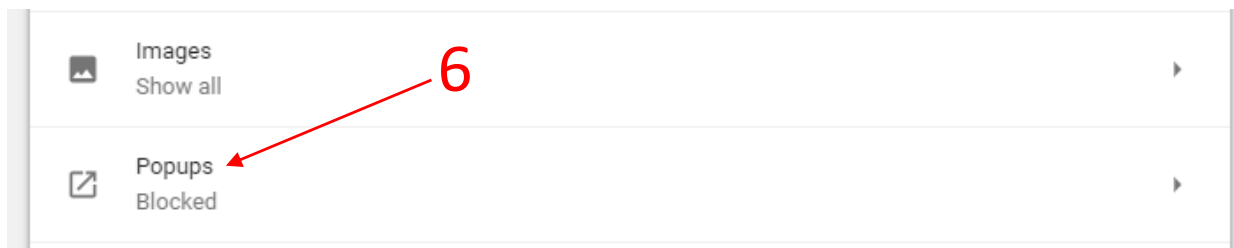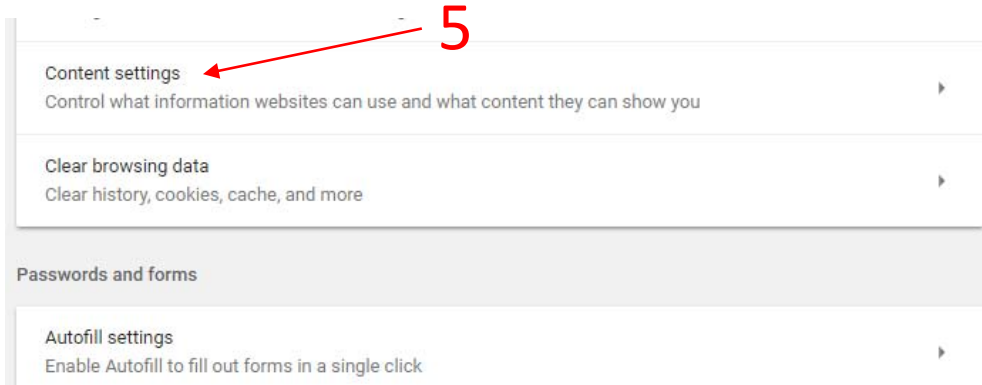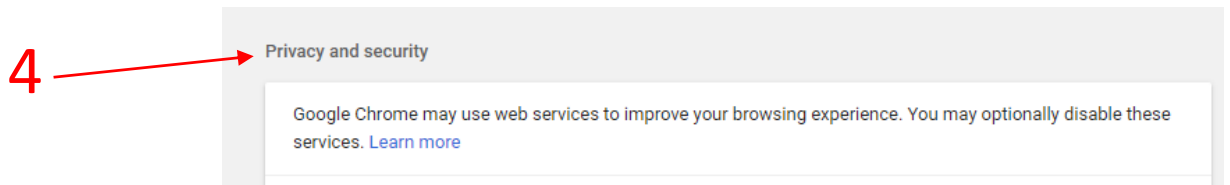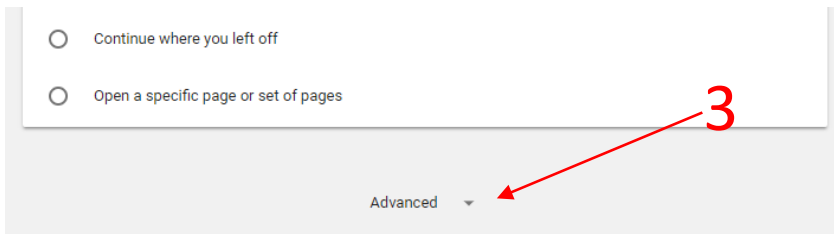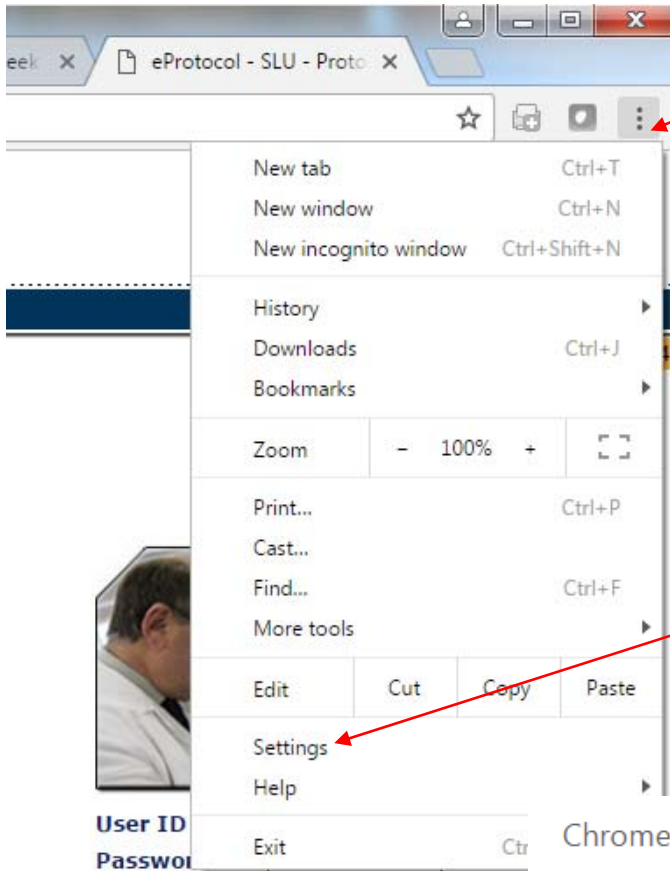

(1) On the right hand side of your Chrome Internet window, click the "More" menu by clicking the three dots. (2) Toward the bottom, find "Settings" and click it.

1-More Menu > 2-Settings > 3-Advanced > 4-Privacy and security > 5-Content Settings > 6-Click "Popups" > 7-Slide button from "blocked" to "allowed" OR use "ADD" to manually add web address to "Allow" list.

○ Continue where you left off

○ Open a specific page or set of pages

3

Advanced ▾

4

Privacy and security

Google Chrome may use web services to improve your browsing experience. You may optionally disable these services. Learn more

5

Content settings
Control what information websites can use and what content they can show you   ▸

Clear browsing data
Clear history, cookies, cache, and more   ▸

Passwords and forms

Autofill settings
Enable Autofill to fill out forms in a single click   ▸

Images
Show all   ▸

6

Popups
Blocked   ▸

← Popups

Allowed   ●──

7

Block   ADD

No sites added

Allow   ADD

1-More Menu > 2-Settings > 3-Show Advanced Settings > 4-Privacy > 5-Content Settings >

6-Under "Pop-ups", select "Allow all sites to show pop-ups"

1

(1) On the right hand side of your Chrome Internet window, click the "More" menu by clicking the three dots. (2) Toward the bottom, find "Settings" and click it.

2

2.1

(2.1) The settings menu will open in a new tab. (3) At the very bottom find "Show advanced settings. . ." and click it. (4) Additional options will appear on the settings menu (i.e., it will get longer). Find "Privacy". (5) Click "Content settings".

4

3

5
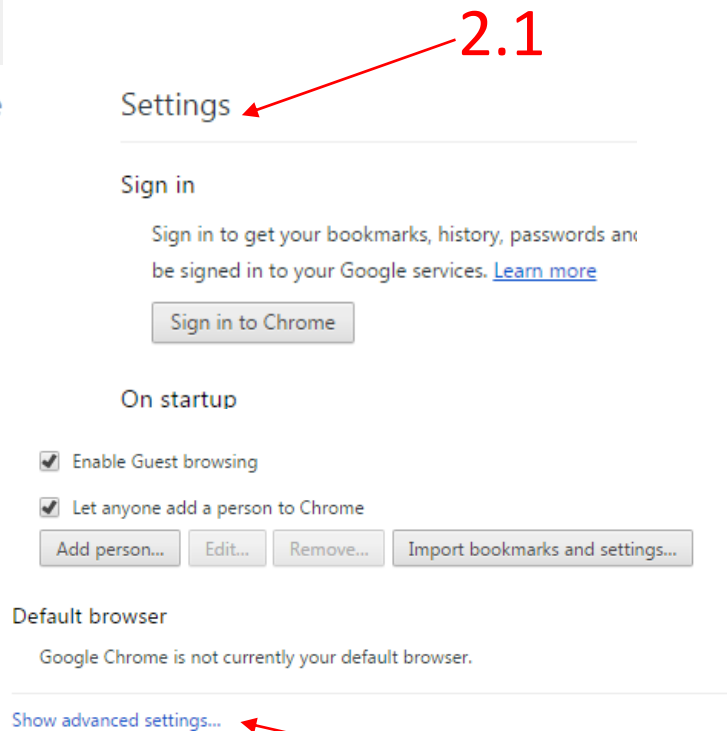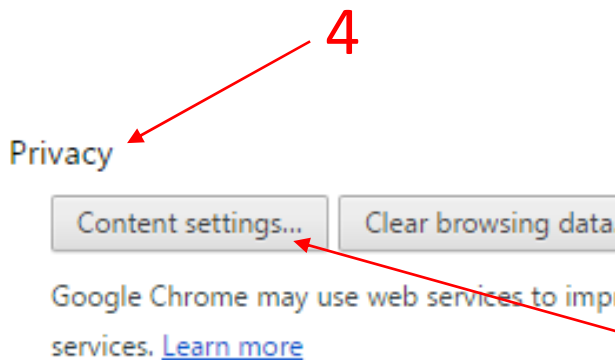
Google Chrome newer versions (54.0.2)

1-More Menu > 2-Settings > 3-Show Advanced Settings > 4-Privacy > 5-Content Settings >
6-Under "Pop-ups", select "Allow all sites to show pop-ups"
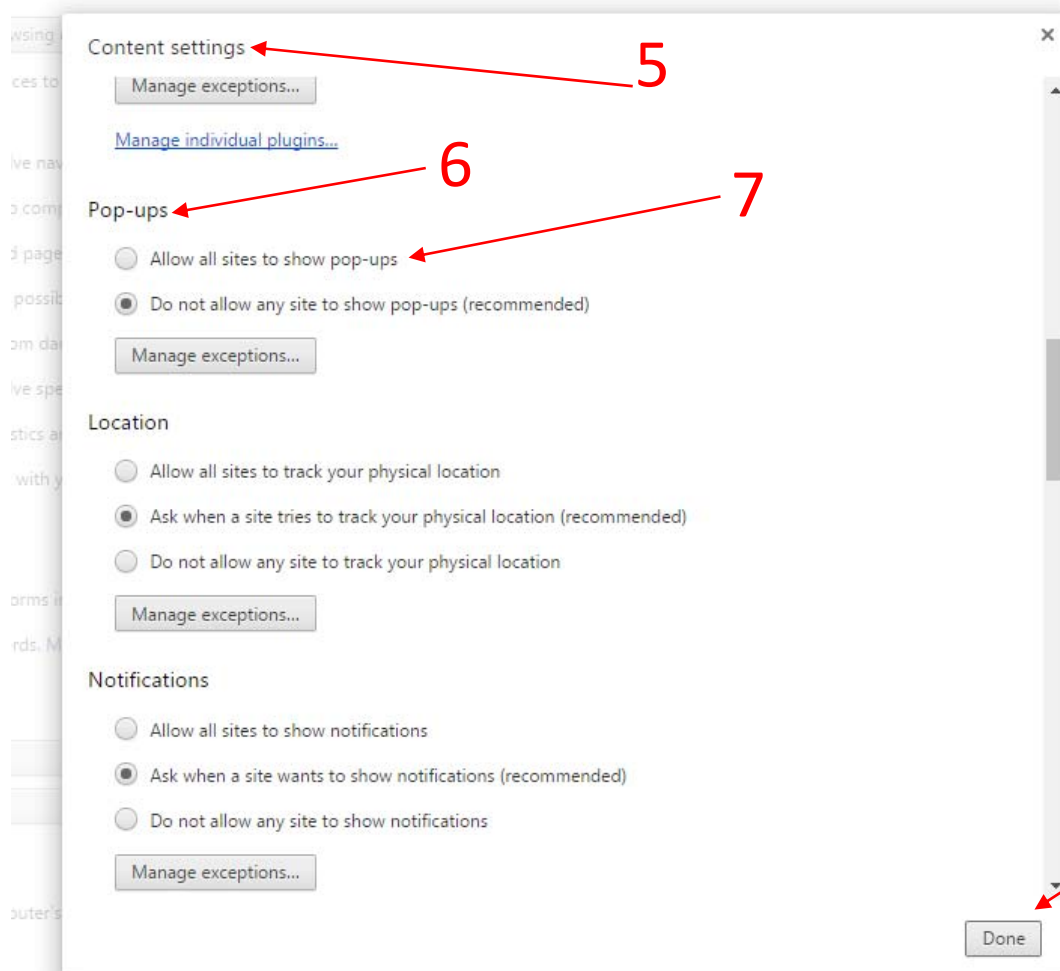
(6) On the "Content settings" menu, scroll down and find "Pop-ups". (7) Click "Allow all sites to show pop-ups" and then (8) click the "Done" button in the lower right hand corner.
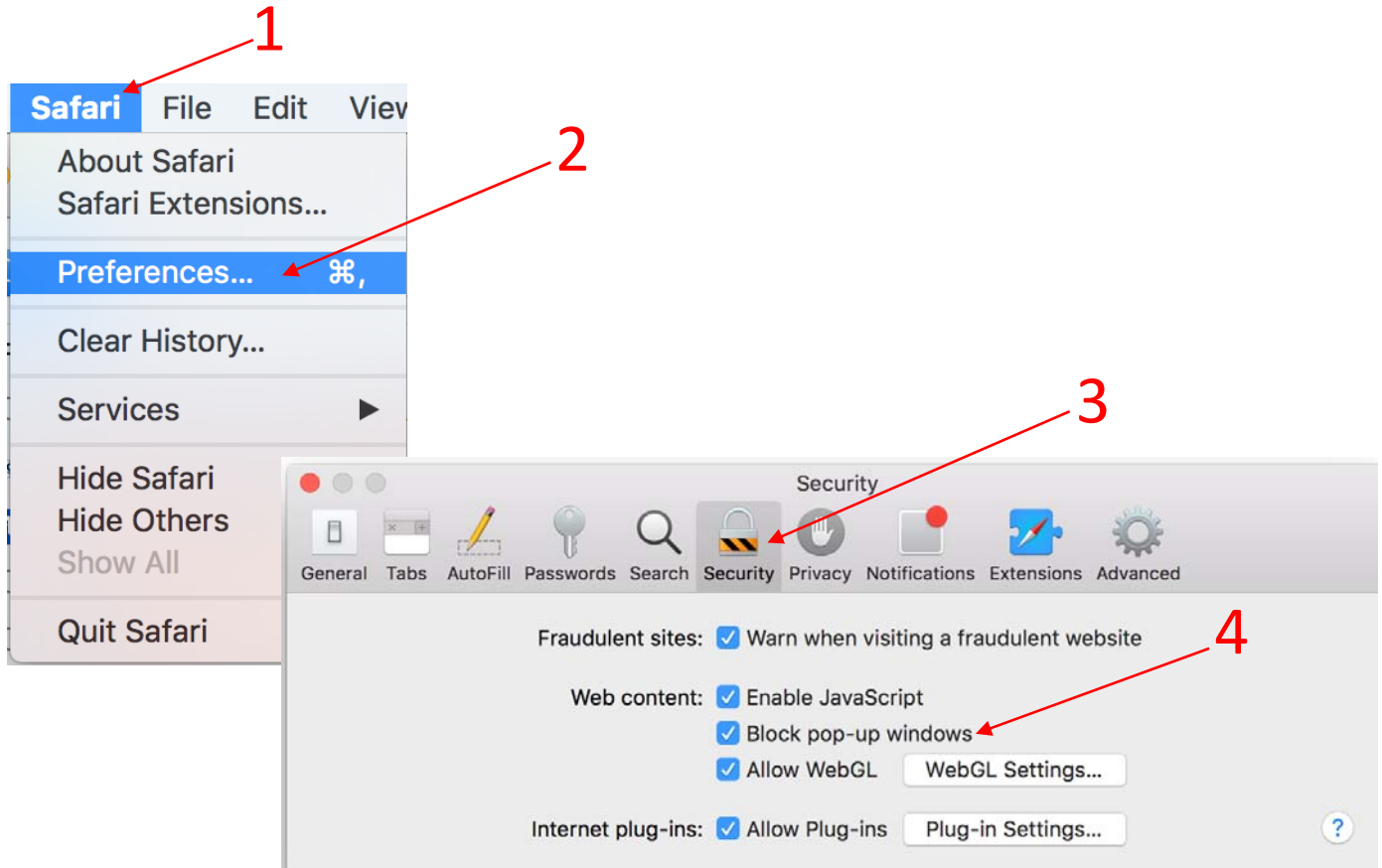
Google Chrome from screen prompt

1-Computer screen icon with red X > 2-Select "Always allow all pop-ups from https://eirb.slu.edu"
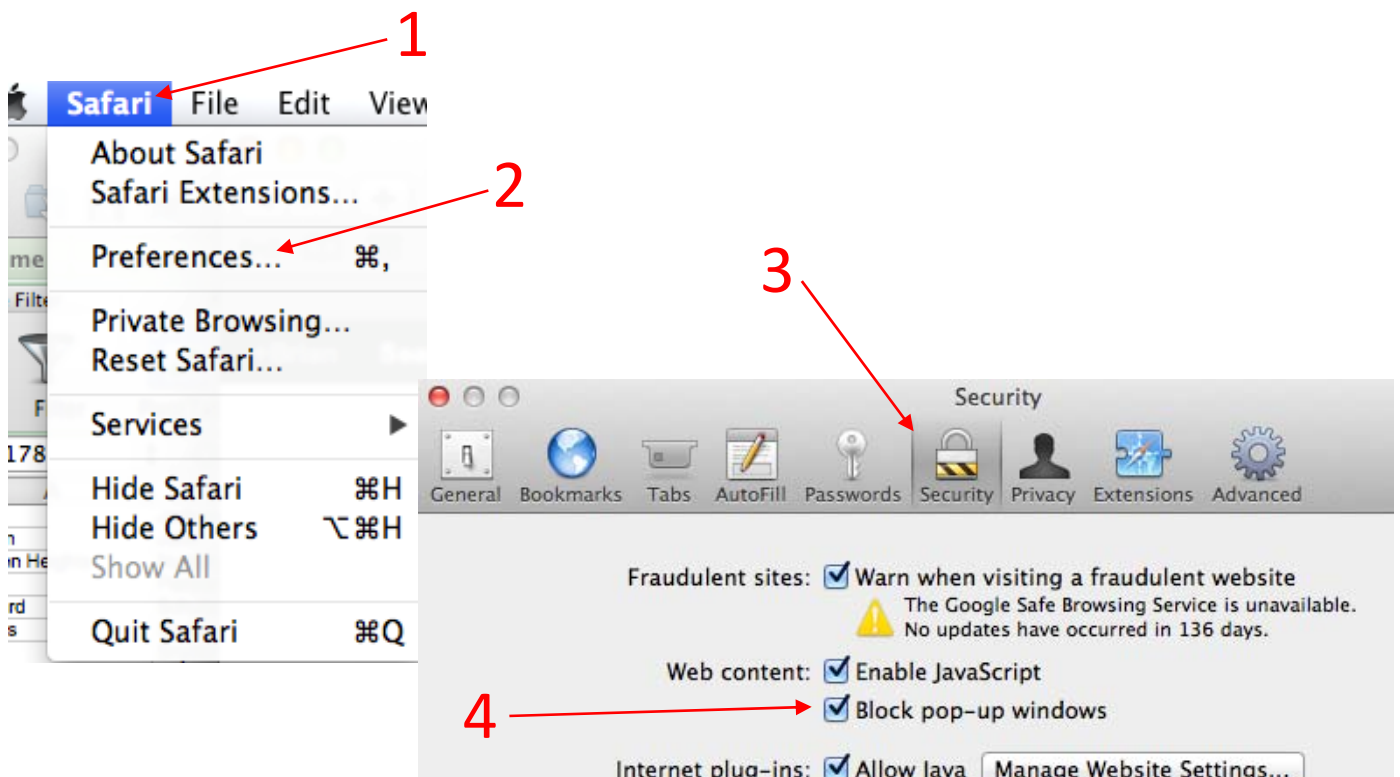**> 3-Click "OK" > 4-Click "Quit" on warning message > 5-Log in again**
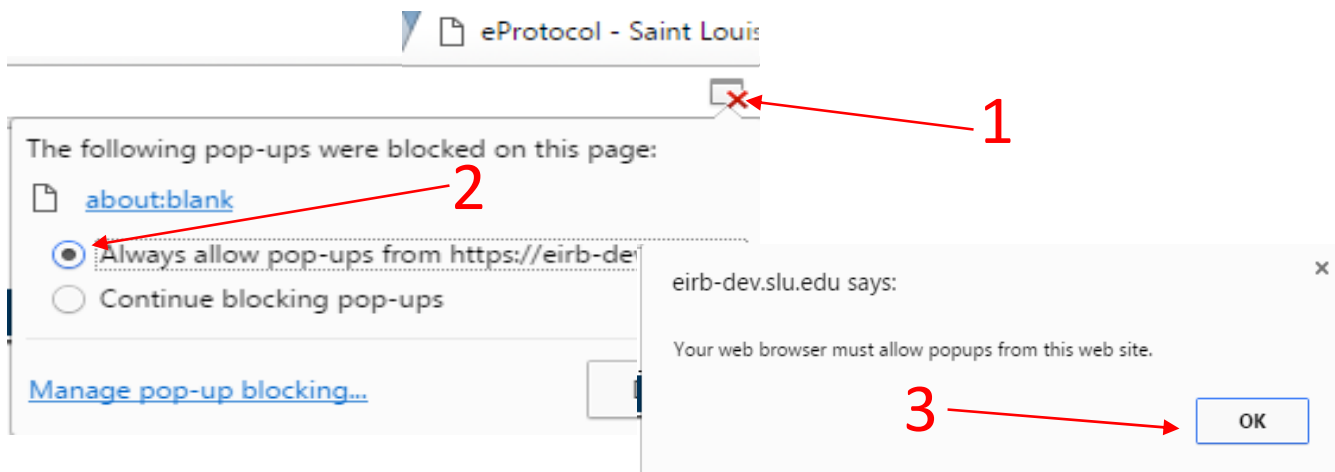
Apple Safari, newer versions

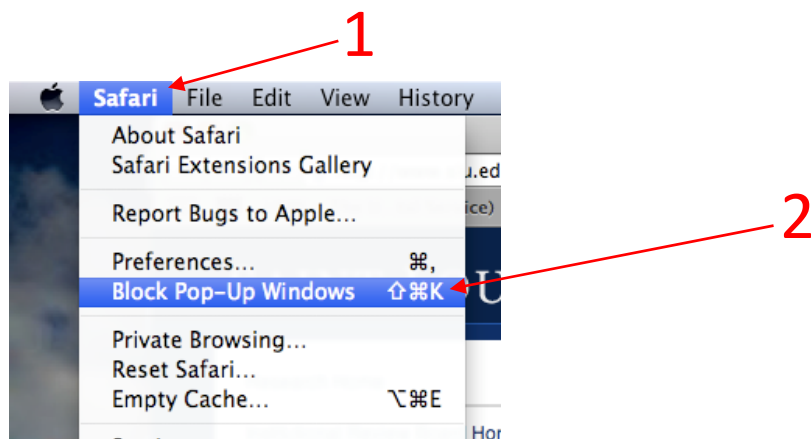**1-Safari > 2-Preferences > 3-Security tab > 4-Block pop-up windows (uncheck)**

Apple Safari, newer versions (10.7 or above)

1-Safari > 2-Preferences > 3-Security tab > 4-Block pop-up windows (uncheck)

1-Safari > 2-Block Pop-Up Windows

Note: Disabling pop-up blocker may be different for different browser versions. Use the 'Help' feature on your Internet browser to learn how to disable pop-up blocker if you are having trouble locating the function.

Do not use the browser prompt on Safari to disable pop-up blocker– it does not work. Safari users should manually disable pop-up blocker using the steps in this tip.

* This tip was prepared in May 2018. Please note that information given in this tip and/or the screen shots used could change or become outdated in the future. Rely on the IRB website for the most current and up-to-date information regarding IRB policies and procedures or call the IRB office at (314) 977-7744 with any questions.